



**Turning  
Assessment  
Into  
Action**

What makes using assessment  
data for change or improvement  
difficult?

What impact does organizational  
culture have on using  
assessment results?

Thinking about your department,  
office, or department.

What is needed to use assessment  
results?



**Don't Assess If  
There's No Interest**



# Consider the Challenges





Change is a marathon,  
not a spring





# Build Buy-In





# Appeal to Mind and Heart

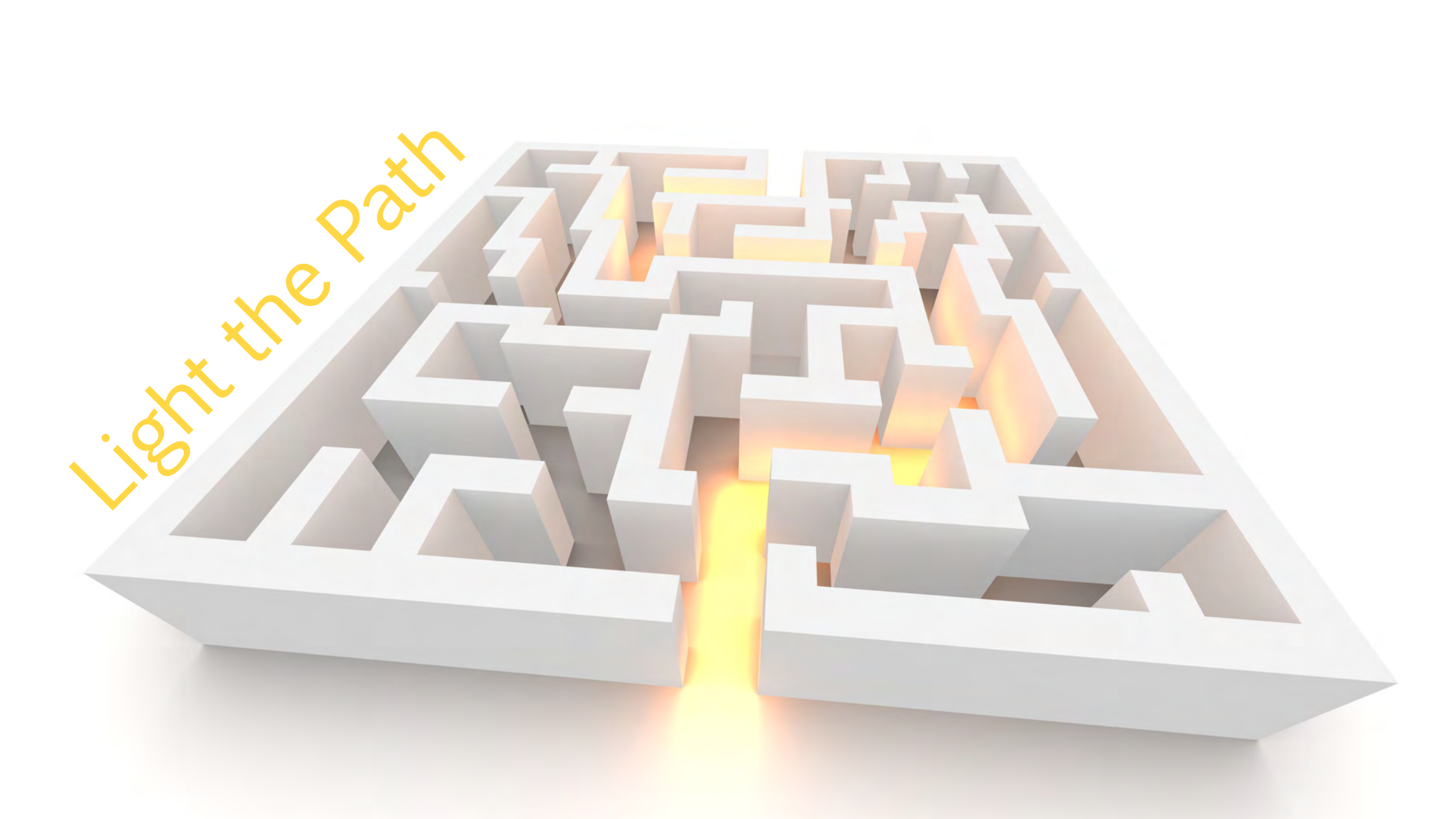




# Point to the Destination







Light the Path

# Shape the Path







**Piggyback  
on Priorities**





**Develop Accountability Actions**



# Assess the Change



Other Strategies?









**Practice**